

**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satapathy, President and SovanTripathy, Member (Finance)**



Ref: GRF/Burla/Div/DED/ (Final Order)/ 210 (4)

Date: 29/05/2025

**Present:**

**Sri A.K. Satapathy, President  
Sri Sovan Tripathy, Member(Finance)**

1	Case No.	BRL/214/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Kedar Pradhan At-Rengalbahal, Po-Malaheipada, Dist-Deogarh		4141-1215-1541	9938484748
3	Respondent/s	SDO (Elect), TPWODL, Deogarh			Division D.E.D, TPWODL, Deogarh
4	Date of Application	16.05.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004			
		3. OERC Conduct of Business) Regulations, 2004			
		4. Odisha Grid Code (OGC) Regulation, 2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004			
		6. Others			
8	Date(s) of Hearing	16.05.2025			
9	Date of Order	29/05/2025			
10	Order in favour of	Complainant		Respondent	Others   ✓
11	Details of Compensation awarded, if any.	NIL			

President

Grievance Redressal Forum  
TPWODL, Burla - 768017



**Filed**  
**For the Complainant-** Kedar Pradhan  
**For the Respondent -** SDO(Elect.), TPWODL, Deogarh

**GRF Case No- BRL/214/2025**

(1) Kedar Pradhan  
At-Rengalbahal,  
Po-Malaheipada,  
Dist-Deogarh  
Consumer No.- 4141-1215-1541

**COMPLAINANT**

**VRS**

(1) SDO (Elect.), TPWODL, Deogarh

**OPPOSITE PARTY**

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

*Hence the instance case petition is hereby dropped.*

*Accordingly, the case is disposed of.*

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

  
(Sovan Tripathy)

Member (Finance)  
Member

Grievance Redressal Forum  
TPWODL, Burla - 768017

  
(A.K. Satpathy)

President  
President

Grievance Redressal Forum  
TPWODL, Burla - 768017

- Copy to:** - (1) Kedar Pradhan, At-Rengalbahal, Po-Malaheipada, Dist-Deogarh.  
(2) Sub-Divisional Officer (Elect.) Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.  
(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.  
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoingar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed at TPWODL Website → [tpwesternodisha.com](http://tpwesternodisha.com) → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/214/2025)



Complaint No. ୫

No.....

Dt.....

TPWODL, Burla

Consumer No.

୮୩୩-୧୨୧୫-୧୫୩

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Kedar Pradhan At Rengar bahal po/ malaheipada

Dist- Deogarh - mob- 9938484748

(2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

S.D.O. TPWODL, Deogarh

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

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ପାଳାଏଡ଼ିଂ 'ଲୁପା' ମାମଲା ହୋଇଛି ଯାହା ମୋର

କାର୍ଯ୍ୟାଳୟରେ ରହିଛି ଯାହାକୁ ଆମେ ଆମ ମାମଲା

(4) Relief sought.

ଆମେ କାର୍ଯ୍ୟାଳୟରେ ରହିବାକୁ ଅନୁମତି ଦେବା, ଯାହା

(5) Any interim relief sought, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

(7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Place: - Telimunda

Date: - 16/05/2025

\* Please add additional sheets if necessary

Kedar Pradhan  
Signature of the Applicant