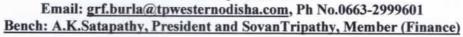
Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Sambalpur, Pin- 768017





Ref: GRF/Burla/Div/DED/ (Final Order)/ 210 (4)

Date: 99/05/2025

Present:

Sri A.K. Satapathy, President

Sri Sovan Tripathy, Member(Finance)

1	Case No.	se No. BRL/214/2025							
		Name & Address			Cons	Consumer No		Contact No.	
2	Complainant/s	Kedar Pradhan At-Rengalbahal, Po-Malaheipada, Dist-Deogarh				41-1215-1541		9938484748	
3	Respondent/s	SDO (Elect), TPWODL,Deogarh Division D.E.D, TPWODL, Deogarh							
4	Date of Application	16.05.2025							
		1. Agreement/Termination X 2.			2. Billing D	Billing Disputes √			
	In the matter of-	3. Classification/R of Consumers	eclassification	X	4. Contract	Demand /		1	X
		5. Disconnection Reconnection	of Supply	X	6. Installation of Equipment apparatus of Consumer			&	X
5					8. Metering	Metering			X
		9. New Connection X 1				0.Quality of Supply & GSOP			
		11. Security Deposit / Interest X 12				Shifting of Service Connection & equipments			
						.Voltage Fluctuations X			
		15. Others (Specify) -X							
6	Section(s) of Electricity Act	t, 2003 involved							
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √							
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004							
		3. OERC Conduct of Business) Regulations,2004							
		4. Odisha Grid Code (OGC) Regulation,2006							
		5. OERC (Terms and Conditions for Determination of Tariff)							
		Regulations,2004							
8	Date(s) of Hearing	6. Others 16.05.2025							
9	Date of Order	29/05/2025							
10	Order in favour of	Complainant Respondent Others √							
11	Details of Compen								

Camp: ESO Office, Reamal, TPWODL, Deogarh

or the Complainant- Kedar Pradhan
For the Respondent - SDO(Elect.), TPWODL, Deogarh



GRF Case No- BRL/214/2025

(1) Kedar Pradhan At-Rengalbahal, Po-Malaheipada, Dist-Deogarh Consumer No.- 4141-1215-1541 COMPLAINANT

VRS

(1) SDO (Elect.), TPWODL, Deogarh

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

(Sovan Tripathy)

Member (Finance)
Member

Grievance Redressal Forum TPWODL, Burla - 768017 (A.K.Satpathy)

President President

Grievance Redressal Forum TPWODL, Burla - 768017

Copy to: - (1) Kedar Pradhan, At-Rengalbahal, Po-Malaheipada, Dist-Deogarh.

(2) Sub-Divisional Officer (Elect.) Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed at TPWODL Website →tpwesternodisha.com→ Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/214/2025)

GRIEVANCE REDRESSAL FORUM,

Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.

E-mail: grf.burla@tpwesternodisha.com

1	GRIEVANCE REDRESSAL FORMAN
Comp	Daint No. Onsumer No. 4141-1215-1541
(1)	The name, detail address and telephone no/mobile no. of the complainant with consumer no.
3	Kedar praduan Af Rengal bahal pol molahei pada
1	21st- Degjarh - mob. 9938481
(2)	The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.
	S.D.O. TRWODL, Deogarh
(3)	The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).
	ह्यार यात ब्रह्म स्थार प्रकृतर
	Olong 8 3 . 5 WILL 265 5 12 15,
(4)	Relief sought. En MIZE 100 100 100 MZ
	Stel es 30 3 ste res 10113
(5)	Any interim relief sought, pending final decision.
(6)	Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.
(7)	Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).
(8)	ComplaintNo. allotted by the office of ESO/SDO/EE, if any.
Place:	- Pelimunda 16/05/2025 Procedhan
Date:	16/05/2025 Pradhan

* Please add additional sheets if necessary

Signature of the Applicant